

| Trend of Monthly Disposal of Complaints |                 |                                     |          |           |          |
|---|-----------------|-------------------------------------|----------|-----------|----------|
| Sr. No.                                 | Month           | Carried forward from previous month | Received | Resolved* | Pending# |
| 1                                       | April, 2025     | 0                                   | 0        | 0         | 0        |
| 2                                       | May, 2025       | 0                                   | 0        | 0         | 0        |
| 3                                       | June, 2025      | 0                                   | 0        | 0         | 0        |
| 4                                       | July, 2025      | 0                                   | 1        | 0         | 1        |
| 5                                       | August, 2025    | 1                                   | 0        | 1         | 0        |
| 6                                       | September, 2025 | 0                                   | 0        | 0         | 0        |
| 7                                       | October, 2025   | 0                                   | 0        | 0         | 0        |
| 8                                       | November, 2025  | 0                                   | 0        | 0         | 0        |
| 9                                       | December, 2025  | 0                                   | 0        | 0         | 0        |
| 10                                      | January, 2026   | 0                                   | 0        | 0         | 0        |
| 11                                      | February, 2026  | 0                                   | 0        | 0         | 0        |
| 12                                      | March, 2026     | 0                                   | 0        | 0         | 0        |
| <b>Grand Total</b>                      |                 | 1                                   | 1        | 1         | 1        |

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.