

| Trend of Monthly Disposal of Complaints |                 |                                     |          |           |          |
|-----------------------------------------|-----------------|-------------------------------------|----------|-----------|----------|
| Sr. No.                                 | Month           | Carried forward from previous month | Received | Resolved* | Pending# |
| 1                                       | April, 2026     | 0                                   | 0        | 0         | 0        |
| 2                                       | May, 2026       | 0                                   | 1        | 1         | 0        |
| 3                                       | June, 2026      | 0                                   | 0        | 0         | 0        |
| 4                                       | July, 2026      | 0                                   | 0        | 0         | 0        |
| 5                                       | August, 2026    | 0                                   | 0        | 0         | 0        |
| 6                                       | September, 2026 |                                     |          |           |          |
| 7                                       | October, 2026   |                                     |          |           |          |
| 8                                       | November, 2026  |                                     |          |           |          |
| 9                                       | December, 2026  |                                     |          |           |          |
| 10                                      | January, 2027   |                                     |          |           |          |
| 11                                      | February, 2027  |                                     |          |           |          |
| 12                                      | March, 2027     |                                     |          |           |          |
| Grand Total                             |                 | 0                                   | 1        | 1         | 0        |

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.